

# HOTEL SOLUTIONS

HIRING:

## OPERATIONS SUPERVISOR

"IS ORGANIZING AND STREAMLINING  
YOUR SUPERPOWER?"

To Apply: Send Resume to [buck@hotelsolutions.info](mailto:buck@hotelsolutions.info) with  
the subject line:  
"HS Operating Supervisor"



## Job Summary: Operations Supervisor

As our Operations Supervisor, you're the go-to person who keeps our team and operations humming accurately and efficiently. While being highly organized, having a knack for tackling difficult conversations with ease, and the gift of discernment to see the whole picture, you ensure that the highest standards are met. This position is ideal for those who find joy in crossing out tasks, are open to change, have a black and white view of what needs to be done, and enjoy setting up and refining simple systems. Whether it's streamlining our processes, jazzing up our customer service, or bringing in cool new tech, you're on it, and always with that contagious, never-stop-learning attitude.

## Key Responsibilities:

- **Operational and Process Efficiency:** Streamline workflows for optimal efficiency, manage resources effectively, and maintain compliance, and track key performance metrics.
- **Empower and Lead Teams:** Guide, support, and hold our team accountable, ensuring high productivity and adherence to standards.
- **Customer Service Innovation:** Elevate our customer service to create memorable experiences and build strong, lasting relationships, turning customers into advocates.
- **Talent and HR Management:** Lead the full employee lifecycle, from recruitment and onboarding to development and, when necessary, exit processes. Maintain regular goal reviews and foster a supportive, collaborative culture through team events and benefits management.
- **Technology Leadership:** Drive technological advancements within our operations, ensuring our tools, including AI, are at the forefront and fully leveraged.
- **Strategic Leadership:** Guide the company towards achieving its goals, focusing on growth, profitability, and maintaining cutting-edge business tools.



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## Do these statements speak to you?

- ❖ I thrive in organizing and streamlining operations for maximum efficiency.
- ❖ Empowering and motivating a team is what I do best.
- ❖ I don't mind having challenging conversations with others
- ❖ I'm all about problem-solving and finding innovative, technology-based solutions.
- ❖ I see challenges as opportunities for growth and learning.

## Qualifications:

- **Proven Operations Management Experience:** Demonstrated success in operations management, supported by a bachelor's degree in business management, operations management/related field, or equivalent work experience.
- **Leadership and Team Development:** Strong leadership skills with experience in leading and developing both individual team members and a team of leaders, showcasing the ability to foster growth and resilience.
- **Innovative Problem-Solving and Creativity:** Excellent problem-solving abilities paired with a creative outlook and the capacity for innovative thinking.
- **Emotional Intelligence and Positivity:** High EQ, characterized by optimism and effective interpersonal communication.
- **Technology Proficiency:** Tech-savvy with a strong interest in leveraging new technologies for business efficiency.
- **Business Acumen and Systems Knowledge:** A solid understanding of business fundamentals, including experience with EOS, Gazelles, Systemology, or Clockwork preferred but not required
- **Growth Mindset:** Demonstrates a 'go-giver' mentality with a clear vision for business growth, scalability, and the dynamics of expansion.
- **Analytical and Organizational Skills:** Strong analytical skills with a knack for making data-driven decisions, exceptional organizational and time management capabilities.



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\*\*Accounting experience not required for this role.\*\*

## Other Details:

**Salary:** Varies depending on experience, Full and/ or Part time availability (30 hours part-time minimum)

**Location:** In Office: College Station, Texas

## Does our vision fit with yours?

At Hotel Solutions, we believe accountants bring massive value to every organization. We are passionate about creating personal and professional growth opportunities for our team & clients. We support businesses through done-for-you accounting support and premium value-based courses. Our vision is to change the value and perception of accounting by cultivating strong leadership and communication skills within accounting departments across the country. We work alongside the General Managers of hotels and teach them how to play a proactive role in the accounting of their hotel - resulting in higher profit margins, empowered teams, and more positive hotel cultures - simply from our ability to encourage, support, and invest our time and efforts in their financial needs.

**Learn More:** To learn more about our organization, team, and clients visit [www.hotelsolutions.info](http://www.hotelsolutions.info) or check out our YouTube page at <https://www.youtube.com/@HotelSolutionsLLC>

**To Apply:** Send Resume and Reference to [Buck@hotelsolutions.info](mailto:Buck@hotelsolutions.info), subject line: **"Operations Supervisor"** and include one thing that you have learned this past week and why it was important to you.



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